

BETTE FEATHER DEGRAW
CURRICULUM VITAE

Office:
College of Extended Education
Arizona State University
Tempe, Arizona 85287-1708
(602) 965-9696

EDUCATION

Arizona State University, Tempe, AZ
D.P.A. (Executive Leadership/Strategic Change), 1990
Rutgers-The State University, New Brunswick, NJ
M.S.W. (Social Policy), 1972
Thiel College, Greenville, PA
B.A. (Sociology/Psychology), 1968

JOB EXPERIENCE AND PERFORMANCE

ARIZONA STATE UNIVERSITY

<i>DEAN</i>	1986-present; 1972-1978
<i>INTERIM DEAN</i>	1993-present
COLLEGE OF EXTENDED EDUCATION	1991-1993

Responsible for planning, organizing, directing, and managing all units and programs of the university-wide college and the Extended Campus, which, in partnership with ASU campuses, colleges and schools, develops and provides instruction and community outreach. Through in-person and distance off-campus courses, evening and weekend degree programs, and professional and personal development programs, the college engages with the community to meet the needs of our citizens. College units include Academic and Professional Programs, the American English and Culture Program, Distance Learning Technology, and the network of centers, sites, schedules and technologies that comprise ASU's Extended Campus, including the Downtown Center and more than 150 extended campus sites throughout Maricopa County, the State of Arizona and throughout the world.

Responsibilities include collaborating with ASU campuses, colleges and schools to make university resources accessible to the community and to provide a bridge for the University into the community. Duties also include planning and managing the college's \$13 million budget and 100 staff and faculty; planning and coordinating telecommunications requirements for distance education; acting as liaison with the other Arizona universities and the Board of Regents to create and promote technology-delivered programs; acting as liaison with community colleges to coordinate off-campus and evening offerings; acting as liaison with the City of Phoenix; and promoting and communicating the mission and goals of both the university and the college to the public.

Major Accomplishments: Strengthened academic partnerships with ASU colleges and campuses; increased enrollments and student credit hours generated by 10-30% each year; developed and funded cohort programs, degree completion and evening degree programs; increased diversity of

credit offerings and the number of colleges and faculty participating; promoted university accessibility through creation of ASU's Extended Campus; created telecommunications and corporate partnerships to increase access and enhance instructional delivery; strengthened community college partnerships; created governmental, tribal, corporate, community and international partnerships to expand access to university programs; developed strategies for reaching multiple student market segments; reduced inherited deficits; consolidated staff, reduced positions and flattened college organizational structure; consolidated and reduced leases; fostered strategic thinking and collaboration within the college; aligned college goals to university and campus strategic initiatives; received national, regional and local recognition for innovation, community development, creative programming, marketing, increasing minority access to education and for professional contributions to continuing education.

ASSOCIATE PROFESSOR
SCHOOL OF PUBLIC AFFAIRS

1993-present

Responsible for teaching, advising students, and participating in faculty life within the department. Teaching assignments have included courses in Political Management, Reforming Social Welfare, Organization Theory and two independent study courses, service on doctoral committees, as well as guest lectures. Served as member of School Personnel Committee and chaired academic professional promotion review committee.

ASSOCIATE DEAN FOR INSTRUCTION
DIRECTOR, DOWNTOWN CENTER
COLLEGE OF EXTENDED EDUCATION

1991

1986-1991

Responsible for planning, organizing, developing, implementing, directing, and managing all activities, operations, and programs of the center, which provides instruction, applied research and community service within the central Phoenix community. The Downtown Center is a bridge between the university and the business, government, professional and minority communities in Phoenix and is a vital partner in downtown economic and community development activities.

As founding director, duties included identifying and providing programs and services to meet the educational needs of those who live and work in the central Phoenix area; coordinating applied research projects; planning, organizing, and directing the center's budget, staff, and programs; managing the facility; providing interdisciplinary opportunities for faculty and students; working with community colleges; promoting and communicating mission and goals of both the university and the center to the public.

The center became a part of the newly formed College of Extended Education during the academic year 1989-1990. As Associate Dean for Instruction (appointed July, 1991), responsibilities included planning, organizing, directing, and managing all off-campus credit instructional programs of the university, including off-campus classroom instruction, distance learning technology, independent study by correspondence, and the Downtown Center. Also provided staff support to the President for his Advisory Group on Enhancing Diversity and for the University/City of Phoenix Loaned Executive Program.

Major Accomplishments: Created the center and its programs; enhanced the presence of ASU in downtown Phoenix through design, location and expansion of the center and through sponsorship of national conferences; doubled number of on-site credit classes; tripled on-site credit enrollments; increased diversity of credit courses and the number of colleges participating; established an instructional television receive site, generating steady increases in enrollments;

brought financial stability to the personal computer training program; successfully marketed and operated the center as a conference and training site; promoted interdisciplinary applied research through the creation of the urban data center and the joint urban design program in partnership with two ASU colleges; established joint programs between ASU and the Phoenix Community Alliance and the Downtown Phoenix Partnership; formed partnerships with community colleges and the College of Education for teacher training; secured funding for the joint urban design program and urban teacher corps partnership; established community forums for the discussion of local and national public policy issues; organized and co-convened national conference on Downtown Centers; organized and convened national symposium on political trends; and stimulated collaborations among education, social service, and housing organizations to improve service delivery and reduce fragmentation.

CO-DIRECTOR AND CO-PRINCIPAL INVESTIGATOR
PROJECT PRIME

1989-1991

As a half-time assignment, responsible for general oversight of the planning and directing of the operations and administration of a statewide project designed to improve minority education and increase the college-eligible pool of qualified minority students in Arizona.

Duties included guiding the strategic and operational planning for the project; overall budgetary and reporting oversight; fundraising; establishing linkages and partnerships with community colleges, elementary and secondary schools, other universities, corporations, foundations, government agencies, community based organizations, and businesses.

Major Accomplishments: Created and implemented a national model for program collaboration and fostered parent empowerment strategies; stimulated corporate involvement in financial aid planning for minority families; organized statewide institute for advanced placement teachers; increased minority student participation in college preparatory courses, in college placement standardized tests, and in math and science majors.

DIRECTOR, TITLE XX MANPOWER DEVELOPMENT PROJECT
SCHOOL OF SOCIAL WORK

1978

Planned, organized, and directed a \$1.3 million manpower project designed to recruit, retain, and train social work manpower for Title XX programs in Arizona, and especially for the Department of Economic Security. One of the primary purposes of the project was to produce social workers for minority and rural communities. The Project employed about 25 faculty and constituted almost 50 percent of the School's resources at that time.

Major Accomplishments: Developed faculty evaluation criteria related to the objectives of the project; developed allocation methodologies for proper utilization of Title XX dollars for the School; increased number of minority faculty and students, especially those with interest in rural practice; influenced curriculum development and content so that graduates would be more adequately prepared for publicly funded social work practice.

ACADEMIC INSTRUCTOR
FIELD INSTRUCTOR
SCHOOL OF SOCIAL WORK

1973-1975

1972-1978

Instructed graduate students in the political development of social policy. Team-taught course entitled "Forming Public Policy in Human Services." Annually supervised graduate social work students placed with the Arizona State Senate and involved in social policy research and analysis.

ARIZONA STATE GOVERNMENT

OFFICE OF THE GOVERNOR, STATE OF ARIZONA

EXECUTIVE ASSISTANT TO THE GOVERNOR

1988

Responsible for all aspects of health and human services, including policy formulation, agency and budgetary oversight, legislative advocacy, and federal and local relations. Served on loan from ASU during Governor Mofford's transition period. Duties included oversight of the departments of Economic Security, Health Services, and the Arizona Health Care Cost Containment System (AHCCCS) and chairing and directing the interagency policy committee of the cabinet.

ARIZONA DEPARTMENT OF ECONOMIC SECURITY

1979-1986

DEPUTY DIRECTOR

1983-1986

As chief operating officer, responsible for planning, organizing, managing, and directing the internal operations of all organizational components of the agency. This included Arizona's human service programs for employment and training, unemployment insurance, services for children and youth, developmental disabilities, vocational rehabilitation, aging and adult services, food stamps and assistance payments; in addition, the support functions of research, training, planning, budget, accounting, personnel, audit, evaluations, investigations, appeals, legal counsel, and automated data systems.

Duties included planning and directing through subordinate personnel, the department's one billion dollar annual budget and 5,900 employees; coordinating departmental activities with the Governor's Office and federal, state, and local elected officials; and advising the Director on major policies and on state and federal legislation. Duties also included oversight, through subordinate personnel, of university interns and field placement students, curriculum development, and joint research projects.

Responsibilities also included directing the department's implementation of an automated data base system, directing long range facilities planning, and approving and managing the design, location, and construction of new office buildings and major departmental purchases.

Major Accomplishments: Created efficiencies through revision of organizational structures; chaired an internal agency task force to ensure compliance with federal regulations to prevent possible federal sanctions; represented the State of Arizona as the Job Training Partnership Act Liaison; selected as member of the State Job Training Coordinating Council; influenced the Governor's budget policy and process as member of the Budget Policy Group of the Department of Administration; orchestrated efforts to enable the department to receive a 17 percent increase in budget and 350 staff; strengthened management by hiring diverse executive team; strengthened staff by establishing practices directed toward communication, participation, recognition, and increased productivity; pioneered the Community Services Integration Project in Flagstaff, Arizona; obtained funding to encourage employers to hire severely handicapped persons; instrumental in the reduction of error rates within Food Stamps and the Aid to Families with

Dependent Children Programs; created overall departmental automation policy through establishing and chairing user board; received recognition for outstanding achievement from organizations representing developmentally disabled persons and Hispanic women.

ASSISTANT DIRECTOR FOR PLANNING & POLICY DEVELOPMENT 1979-1983

Responsible for planning, organizing and directing the preparation of the department's one billion dollar operating budget; directing the allocation of the Department's federal and state resources through the preparation of operating budgets; and presenting the department's budget to the Governor and the legislature and facilitating its passage. Duties included advising the director on the plans, goals and objectives of all departmental programs to ensure consistency with the department's mission and philosophy.

Responsibilities also included planning, allocating and monitoring \$30 million in federal block grant money within the department and the community through more than 150 contracts; planning and organizing the programs administered under the Social Services Block Grant, Community Services Block Grant, the Energy Assistance Block Grant and the Refugee Resettlement Program; liaison with the universities for education and training; and planning, organizing and directing the department's staff development and training programs to enable staff to work as productively as possible within the operating philosophy of department.

Duties included representing the Director to federal, state, university, county, and city officials and to the community on planning, budgeting, training, and block grant activities, and negotiating with councils of government and Indian tribes on the provision of social services.

Major Accomplishments: Established and maintained an agency wide strategic planning and budgeting process which resulted in a modified program budget submittal to the Governor and the Legislature; organized a Refugee Resettlement Program with the lowest dependency rate nationwide by emphasizing proper medical treatment, English and job skills; established an agency wide staff development program for employee development and management development using as faculty a mix of department staff, consultants and community colleges; established a community planning process, in conjunction with the Maricopa Association of Governments, which permitted local priorities to influence the DES planning process; managed a major transition of federal cutbacks and the establishment of block grants in a smooth and orderly fashion while preserving services to people in need; increased the level of state human services funding during a time of economic recession; and assisted in the development of the Data Network for Human Services--a unique forum for compiling uniform human service demographics and service utilization patterns with Maricopa County.

ARIZONA STATE SENATE 1973-1978

SPECIAL ASSISTANT TO THE MAJORITY LEADER 1975-1978

Responsible for organizing and monitoring the majority program in the Senate, extensive research on various gubernatorial appointees, and primary staff responsibility for Medicaid and child welfare. Duties included staff coordination among the Senate, House, Governor's Office, the departments' of Economic Security, Health Services, Corrections and the Juvenile Courts; preparation of bills, amendments, fact sheets, statistical summaries and charts; speech writing; and extensive briefings for legislators and civic organizations. Research activities included development of mechanisms for extending health care to medically underserved areas, alternatives to long term nursing care for the aged, and legislative oversight and program

evaluation techniques for health and social service programs, national health insurance, and welfare reform.

RESEARCH ANALYST
OFFICE OF THE MAJORITY LEADER
SENATE RESEARCH STAFF

1973-1974

Responsible for organizing and administering the Senate Health and Welfare Committee, including preparing agendas, briefing committee members, speech writing, and training and supervising new staff and interns. Activities involved researching all committee bills, organizing testimony and preparing summaries, fact sheets, and amendments for all committee bills. As primary staff on the implementation of Medicaid in Arizona and as staff to the Senate Subcommittee on Children, duties included drafting legislation, organizing public hearings, coordinating efforts of state agencies and community groups, as well as oversight activities surrounding implementation of Medicaid and child welfare legislation.

OTHER STATE GOVERNMENT EXPERIENCE

Associate Planner for Arizona House of Representatives, 1972-1973.
Research Aide for New Jersey Legislature, 1971.
Social Worker, NJ Division of Mental Retardation, 1968-1970.

PROFESSIONAL DEVELOPMENT AND CONTRIBUTION

SCHOLARSHIP/CREATIVE ACTIVITIES

DeGraw, B.F. & Shannon, D.W. (in press). Continuing education CEO performance reviews: Principles, practices, and strategies. Washington, DC: University Continuing Education Association.

DeGraw, B.F. & Van Kekerix, M. (2001, April). Preparing states for the new economy: The role of continuing education. Invited presentation at the University Continuing Education Association annual meeting, Philadelphia, PA.

DeGraw, B.F. & Shannon, D.W. (2000, February). Developing performance reviews for continuing education CEOs. Invited presentation at the University Continuing Education Association management seminar, Savannah, Georgia.

DeGraw, B.F. (1999, October). Effective strategies for developing successful advisory boards. Invited presentation at the University Continuing Education Association Region VI & VII annual meeting. Pre-conference workshop, Tucson, Arizona.

DeGraw, B.F., Donofrio, R. & Mills, K. (1999, February). Collaboration to “grow our own” teachers in Arizona. Invited presentation at the University Continuing Education Association management seminar, San Antonio, Texas.

Van Wart, M. with DeGraw, B.F. (1998). The cultural framework. In Van Wart, M. Changing public sector values. New York: Garland.

Van Wart, M. with DeGraw, B.F. (1998). The role of organizational values. In Van Wart, M. Changing public sector values. New York: Garland.

DeGraw, B.F. & Jones, R. (1998, June). Technology delivered courses in international business: A tri-university collaboration. Invited presentation at summer meeting of the Council on Extension, Continuing Education and Public Service, Chicago, IL.

DeGraw, B.F. (1998, February). Extended education in Arizona. Invited presentation at the Arizona Administrators Association meeting, Phoenix, Arizona.

DeGraw, B.F., Jones, R. & Tatro, B.J. (1997, April). Together in to the 21st century: University and community in partnership for success. Invited presentation at the University Continuing Education Association annual meeting, Louisville, KY.

DeGraw, B.F. & Hall, J.S. (1996, April). Toward a new definition of community-university partnerships in metropolitan universities. Paper presented at the meeting of the Western Social Sciences Association, Reno, NV.

DeGraw, B.F., Chadwick, G. & Ketchum, S. (1995, Winter/Spring). PeopleLinks prevention training network. Continuing Higher Education Review, 59, (1 & 2), 59-64.

DeGraw, B.F. (1995, February). Internal marketing: Strategies for success. Invited presentation at University Continuing Education Association marketing seminar, Albuquerque, NM.

DeGraw, B.F. & Tatro, B.J. (1994, October). Using strategic thinking to plan and act strategically. Invited presentation at the meeting of the University Continuing Education Association, Region VI, Palm Springs, CA.

Hall, J.S. & DeGraw, B.F. (1992, April). Downtown centers as community development strategies. Invited presentation at the meeting of the Western Social Sciences Association.

DeGraw, B.F. (1992). Women in leadership. Invited lecture, ASU Downtown Center Women in Leadership lecture series, Phoenix, AZ.

DeGraw, B.F. (1991, April). Balance and responsibility in scholarship and practice. Keynote address at the annual meeting of Pi Alpha Alpha, Phoenix, AZ.

DeGraw, B.F. & Hall, D. (1991, February). Creative solutions to the space challenge. Invited presentation at the Second National Conference on Downtown Centers, Phoenix, AZ.

DeGraw, B.F. (1991, February). Learning from our mistakes: How we would do it differently. Invited presentation at the Second National Conference on Downtown Centers, Phoenix, AZ.

DeGraw, B.F. (1990). Political management. Workshop for ASU/APEP Institute for Public Executives, Phoenix, AZ.

DeGraw, B.F. (1989). Winning strategies for managers. Invited lecture at Phoenix Management Development Institute, Phoenix, AZ.

DeGraw, B.F. (1989). Welfare reform in Arizona. Invited lecture at Arizona Woman's Initiative Workshop, Phoenix, AZ.

DeGraw, B.F. & Harris, S. (1988, September). The ASU downtown center. Poster session presented at the First National Conference on Downtown Centers, Louisville, KY.

DeGraw, B.F. (1988, April). Insights into the development of an arts district. Paper presented at the meeting of the Western Social Sciences Association, Denver, CO.

DeGraw, B.F. (1987). Working with elected officials. Workshop for Valley Leadership, Phoenix, AZ.

PROFESSIONAL PARTICIPATION

Awards/Recognition:

Center City Starr Award, Phoenix Community Alliance, 2000.
DREAMR Award, Public Sector Individual, Downtown Phoenix Partnership, 1998
Athena Award Finalist, Phoenix Chamber of Commerce, 1997
National Award for Service to the Field of Community Development Practice (1995), University Continuing Education Association.
Professional Contributions to Continuing Education Award (1994), University Continuing Education Association, Region VI.
Host and sponsor, University Continuing Education Association National Marketing Competition (1995), Arizona State University.
Co-leader, U.S. Delegation to U.S.S.R. (1990), *Decentralizing Environmental Public Affairs*, People to People Citizen Ambassador Program.

Program Planning:

Planning Committee Member, Annual Meeting (2001), University Continuing Education Association.
Program Planning Chair, Annual Meeting (2000), Council on Extension, Continuing Education and Public Service, National Association of State Universities and Land Grant Colleges.
National Welfare Reform Teleconference Chair, University Continuing Education Association, 1999
Conference Planning Chair, Region VI Annual Meeting (1996), University Continuing Education Association.
Co-convenor and host, Second National Conference on Downtown Centers (1991), with the University of Kentucky at the Arizona State University Downtown Center.
Convenor and host, Political Trends '88: A National Symposium (1988), Arizona State University.

Professional Organizations - Leadership Roles:

American Society for Public Administration, 1972-present
Secretary-Treasurer, Arizona Chapter, 1977

American Public Welfare Association, 1980-present
National Treasurer, 1989-1992
National Board of Directors Member, 1989-1992

National Association of State Universities and Land Grant Colleges, 1993-present

Commission on Outreach and Technology Transfer, 1996-present
Council on Extension, Continuing Education and Public Service, 1997-present
Secretary, 1999; Chair-Elect, 2000; Chair, 2001; Past-Chair, 2002

The College Board, 1993-1995

Board of Directors, Western Region, 1993-1995
Academic Council, Western Region, 1993-1995
Program Planning Committee, Western Region Annual Meeting, 1994-1995
Government Affairs Committee, 1995

University Continuing Education Association, 1990-present

Global Associates Board Member, 2000-present
National Welfare Reform Teleconference Chair, 1999
Board of Directors, 1997-1999
National Membership Chair, 1997-1999
Chair, Region VI, 1995-1996
Program Planning Chair, 1996 Region VI Annual Conference
Convenor for Program Development Trilateral Discussion, 1995,
Trilateral Joint Meeting of University Continuing Education
Association, Canadian Association for University Continuing
Education and Asociacion Mexicana de Educacion Continua,
January, 1995.

National Task Force on Urban Issues, 1994-1995
National Government Relations Committee, 1994-present
Institutional Representative, 1992-present

Other Professional Organizations - Member:

American Association for Higher Education, 1992-present
American Association for Continuing Higher Education, 1992-present
Association for Supervision and Curriculum Development, 1992-2001
Council on Adult and Experiential Learning, 1998-present
Faculty Women's Association, 1987-present
International Association for Continuing Education and Training, 1993-present
Pi Alpha Alpha Honorary Society, 1989-present
Phi Kappa Phi Honorary Society, 1988-present
Western Cooperative for Educational Telecommunications, Western
Interstate Compact for Higher Education, 1993-present
Western Social Sciences Association, 1988-present
International Association of Personnel in Employment Security, 1983-1986
National Association of Social Workers, 1970-1980

TEACHING

PAF 591 – Political Management: Summer 2000, 2001, 2002
PAF 591 – Reforming Social Welfare Systems: Fall 1997; Fall, 1998
PAF 503 - Organization Theory: Spring 1994; Fall 1995
PAF 790 - Readings and Conference: Summer 1995; Fall 1995
SWG 598 - Forming Public Policy in Human Services: Fall 1973-1975

CONTINUING EDUCATION

- New Designs for Learning (2002), University Continuing Education Association, Toronto, Canada.
- Southeast Asian Briefing (2002), Global Associates, University Continuing Education Association, San Francisco, CA.
- Distance Learning and Copyright Invitational Workshop (2001), American Library Association, Washington D.C.
- The Spirit of Enterprise: Re-inventing Continuing Education in the new E-conomy (2001), University Continuing Education Association, Philadelphia, PA.
- Bridging the Atlantic: Challenges and opportunities for US-EU partnerships in continuing and distance education (2000), Global Associates, University Continuing Education Association, Spa, Belgium.
- Strategies for the Future of Higher Education: Riding the Waves (2000), University Continuing Education Association, San Diego, CA.
- Blurring the Boundaries of the Academy (1999), University Continuing Education Association, Washington, DC.
- Creating Postbaccalaureate Programs to Meet Workforce Needs (1999), Johns Hopkins University Western States Workshop, San Diego, CA.
- Strategies for a Marketplace without Borders (1999), University Continuing Education Association, San Antonio, TX.
- Creative Collaborations Management Seminar (1999), University Continuing Education Association, San Antonio, TX.
- Toward Student-Centered Learning: Assessment, Quality and Cost-effective Strategies (1998), Western Cooperative for Educational Telecommunications, Reno, NV.
- The Academy in the Marketplace (1998), University Continuing Education Association, Chicago, IL.
- Investing in Technology: Where it will do the Most Good (1998). University Continuing Education Association, Chicago, IL.
- Major Gift Fundraising for Deans (1998), Council for Advancement and Support of Education, San Francisco, CA.
- Reframing Educational Policy and Telecommunications Practice for a Competitive Market (1997), Western Cooperative for Educational Telecommunications, Jackson Hole, WY.
- New Realities: Redefining Partnerships with our Communities (1997), University Continuing Education Association, Louisville, KY.
- New Strategies to Meet Tomorrow's Management Challenges (1997), University Continuing Education Association, New Orleans, LA.
- Forging Marketing Partnerships & One-to-One Customer Relationships (1997), University Continuing Education Association, New Orleans, LA.
- Assuring High Quality Outcomes in Distance Education Seminar (1996), University Continuing Education Association.
- Institute for the Management of Lifelong Education (1995), Graduate School of Education, Harvard University.
- Effective Dispute Resolution Seminar (1995), Kennedy School of Government, Harvard University.
- Research Forum: K-12 Education: Teaching and Learning (1995), Arizona State University.
- Implementing Instructional Innovation (1995), Second Annual Cooperative Learning in Higher Education Conference, Arizona State University.

Continuing Education Leadership Designs for the Next Decade (1994), Summer Seminar for Continuing Education Chief Executive Officers, University Continuing Education Association.

Cooperative Learning Workshop (1994), University Continuing Education Association.

Executive Development Seminar (1994), University Continuing Education Association.

Productive Continuing Education Partnerships for the Future (1993), Summer Seminar for Continuing Education Chief Executive Officers, University Continuing Education Association.

Peoples on the Move: International and Domestic Dimensions of Migration (1993), Executive Development Seminar, University Continuing Education Association, Washington, DC.

Total Quality Service/Total Quality Learning Workshop (1993), Arizona State University.

Deans' and Directors' Professional Development Seminar (1992-1995), University Continuing Education Association.

Alumni Refresher Seminars (1986-88; 1991), Kennedy School of Government, Harvard University.

Program for Senior Executives in State & Local Government (1985), Kennedy School of Government, Harvard University.

Executive Training Institute (1980), IBM, San Jose, CA.

CONSULTING

External Reviewer, University of Utah, Division of Continuing Education, 1995.

Convenor for Program Development Trilateral Discussion, 1995; Developed *Program Development Statement*, for Trilateral Joint Meeting of University Continuing Education Association, Canadian Association for University Continuing Education and Asociacion Mexicana de Educacion Continua, January, 1995.

Contributed to *Human Needs and Urban Growth in Arizona*, a chapter in Urban Growth in Arizona: A Policy Analysis, Morrison Institute for Public Policy, 1988.

SERVICE

UNIVERSITY

ASU Downtown Center Property Management Committee, Convenor, 1999-present

City of Phoenix Loaned Executive Search Committee, 1990-present

Chair, 1991-present

Council of Deans member, 1991-present

University Council on Extended Education, Chair, 1998-present

Coordinating Committee Chair, 1998-present

Urban Teacher Corps Partnership Board, 1988-present

Chair, Search Committee, 1991

Co-chair, Articulation Planning Committee, 1988-1992

Western Governor's University Task Force, 1997-present

Arizona Prevention Resource Center Board of Directors, 1992-2001

Arizona Regents University Work Group, Arizona Board of Regents, 1999-2000

Southwest Borderlands Proposal Review Committee, 2001

New Economy Advisory Council, 2000

Provost's SWAT Team on Technology-Delivered Instruction, 2000

Extended Education Strategic Vision Task Force, Chair, 1998-1999

Educational Policy Fellowship Board, 1992-1997

Tri-University International Business Committee, 1997-1998

Planning Committee, Tri-University Distance Learning Workshop, 1997
 Presidents' Virtual Programs Work Group, Arizona Board of Regents, 1996-1998
 Planning Committee, Dean's Retreat on the Virtual Society, 1996
 Information Technology Task Force, Arizona Board of Regents, 1995-1997
 Tri-University Extended Education Deans Coordinating Committee, 1995-1997
 Alumni Association Executive Director Search Committee, 1995
 ASU East Executive Committee, 1994-1995
 ASU East Academic Planning Committee, 1994-1995
 ASU East Education, Research and Training Committee, 1994-1995
 School of Public Affairs, Personnel Committee, 1994-1995
 Mid-year Dean's Retreat Planning Committee, 1994
 School of Public Affairs, Ad Hoc Academic Professional Review Committee Chair, 1994
 Arizona Education and Information Telecommunications Cooperative, 1993-1994
 ASU East Program Planning Committee, 1993-1994
 Information Technology Advisory Committee, 1993-1995
 North Central Association Accreditation Steering Committee, 1992-1993
 Research Deans Committee, 1992-1993
 Think Tank Steering Committee, Maricopa Community Colleges, 1992-1993
 K-12 Task Force, College of Education, 1991-1993
 Project PRIME, Board of Directors, 1991-1993
 Remote Sites Tuition Work Group, Arizona Board of Regents, 1991-1994
 President's Office Ad Hoc Committee on Minority Programs, 1991
 Subcommittee chair, Programs Inventory, 1991
 President's Advisory Group on Cultural Diversity, Staff Liaison, 1991
 Community Ties Task Force, 1990-1991
 Economic Development Task Force, 1990
 Extended Education, Director of Instructional Programs Search Committee, 1990
 Assistant Vice-President for Community Relations Search Committee, 1989
 Joint Urban Design Program Advisory Board, 1989-1991
 School of Public Affairs, Advanced Public Executive Program, Director Search Committee, 1989
 School of Architecture, Director Search Committee, 1988-1989
 Board of Regents Student Financial Aid Task Force, 1987-1988
 Off Campus Programs Committee, 1987-1988
 Budget Director Search Committee Chair, 1987
 Minority Recruitment Advisory Committee, 1987
 Legislative Affairs Committee, 1986-1991
 Legislative Interns Selection Committee, 1986-1987

COMMUNITY BOARDS AND COMMITTEES

City of Phoenix Citizens 1988 Bond Committee, Transportation Chair, 1988-present
 City of Phoenix Civic Plaza Strategic Planning Task Force, 1999-present
 Downtown Phoenix Partnership Board of Directors, 1990-1994; 1998-present
 Expansion Committee, 2000
 Finance Committee, 1992-present
 Strategic Visioning Steering Committee, 1992-1993; 1997; 1999
 Nominating Committee, 1992, 1995, 2000
 Mexican American Legal Defense and Educational Fund (MALDEF) Board of Directors, 1997-present
 Community Education Activation Program Committee, 1997- present
 Phoenix Community Alliance Board of Directors, 1987-present

Arizona Partnership for the New Economy, E-Learning Hot Team 2000
Phoenix Civic Plaza Board of Directors, 1990-1998
Genesis Program, Board of Directors, 1994- 1997
PMH Resources Health Systems Strategy Group, 1994-2001
Phoenix Memorial Hospital Board of Trustees, 1987-1994
 Planning Committee Chair, 1990-1994
Valley of the Sun United Way
 President Search Committee, 1995, 1988
 Board of Directors, 1988-1994
 Minority Advisory Committee, 1986-1988
Conocimiento Project Advisory Board, 1990-1991
Phoenix Futures Forum, 1989-1992
 Policy Committee, 1990-1991
 Action Committee, 1991-1992
Governor's Office for Children Advisory Board, 1988-1991
Governor's Welfare Reform Task Force, Co-Chair, 1988-1989
Governor's Regulatory Review Commission, 1986-1990
Children and Families Task Force, Department of Economic Security, 1989
Phoenix City Center Project Review Team, 1989
Valley Forward Board of Directors, 1987-1989
City of Phoenix-Central Phoenix Committee, 1987-1991
Arts District Task Force Chair, 1987
Apprenticeship Advisory Council, 1983-1986
Mujer, 1983-1985
State Job Coordinating Council, 1983-1986